

WirelessWindow™


Gain real-time visibility into your company's SIM portfolio with the latest carrier insights and accurate portfolio forecasting.

Challenge


Managing a large number of SIM cards and devices across multiple locations and carriers can be extremely challenging. It's difficult to keep track of where each SIM card is deployed, monitor data usage on each device, and control costs across multiple network carriers. This complexity can lead to service disruptions, security issues, high costs, and wasted employee time trying to manage it all. Businesses need a simple unified platform to manage all their wireless connectivity.




Solution

- 


The WirelessWindow™ platform provides a unified view of SIM data, group data, per device thresholds, and identifying early issues.

- 

Securely monitor SIMs and devices, scale rapidly, and monitor usage across multiple carriers.

- 

Comprehensive analytics with historical and real-time data for individual SIMs and devices.

- 

WirelessWindow™ enables targeted actions to minimize costs and plan for future capacity.

Key Features

Device Management	Analytics, Reporting and Notification	Dashboard
<ul style="list-style-type: none"> • One pane of glass for all devices • Security/Control • SIM details • Active Status • Location of SIM/Device 	<ul style="list-style-type: none"> • Current data on each device's SIM • Historical data and trends • Standard reports and analytics • Ability to optimize rate plans and reduce cellular data costs • Alert key stakeholders • Data usage awareness 	<ul style="list-style-type: none"> • Usage Analytics by Account • Per site quick look • Combined data pool view
Adhoc Reporting	Customized Usage Notification	Account Visibility
<ul style="list-style-type: none"> • Custom SIM analytic reporting • User-defined and timeframes 	<ul style="list-style-type: none"> • Overages • High Usage • Forecasting 	<ul style="list-style-type: none"> • Pooled and individual usage • User-defined defined visibility

Case Study



Customer:

Fortune 500
Retail Company



Solution:

Business Continuity
– POS Failover



Solution Size:

600 locations -
nationwide



Technology:

4G/5G;
WirelessWindow™

Internet downtime can be costly for retailers, with some reports suggesting that it can result in losses of up to \$5,600 per minute. EPIC iO's retail customer implemented a multi-carrier 4G/5G failover solution for existing stores and its growing number of new stores – even in remote locations.

WirelessWindow™ takes their Failover solution to the next level providing a streamlined and unified view of connectivity data across 600 stores nationwide. By doing so, it enables users to optimize data plans, set appropriate usage limits, and swiftly identify potential issues before they escalate. This proactive approach ensures that retailers can maintain consistent online operations and avoid unnecessary expenses related to network interruptions.

Statistics

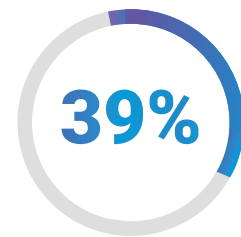


Global SIM management solutions market size is projected to reach USD 7.6 billion by 2026

Source: Grand View Research, 2020



Of enterprise companies use SIM management platforms to improve the amount of time their devices are active and productive (IBM, 2020)



Of enterprise companies use SIM management platforms to reduce spending on data services



Enterprise save an average of 19% of their data costs by using SIM management solutions

Source: IBM 2020



Enterprise networks are projected to grow 11% YoY due to the popularity of SIM management solutions

Source: Frost & Sullivan, 2019

